# IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEBRASKA

KRISTINA WHITE,	)	
Plaintiff,	)	
i mini,	)	
<b>v.</b>	)	JURY TRIAL DEMANDED
	)	
BRUMBAUGH & QUANDAHL,	)	
P.C. L.L.O.,	)	
	)	
Defendant.	)	

## **COMPLAINT**

NOW COMES the Plaintiff, KRISTINA WHITE, by and through her attorneys, LARRY P. SMITH & ASSOCIATES, LTD., and for her complaint against the Defendant, BRUMBAUGH & QUANDAHL, P.C. L.L.O., Plaintiff states as follows:

### I. PRELIMINARY STATEMENT

1. This is an action for actual and statutory damages for violations of the Fair Debt Collection Practices Act (hereinafter "FDCPA"), 15 U.S.C. §1692, et seq.

## II. <u>Jurisdiction & Venue</u>

- 2. Jurisdiction arises under the FDCPA, 15 U.S.C. §1692 et seq., and pursuant to 28 U.S.C. §1331 and 28 U.S.C. §1337.
  - 3. Venue is proper in this district pursuant to 28 U.S.C. §1391(b).

#### III. PARTIES

- 4. KRISTINA WHITE, (hereinafter, "Plaintiff") is an individual who was at all relevant times residing in the City of Omaha, County of Douglas, State of Nebraska.
- 5. The debt that Plaintiff was allegedly obligated to pay was incurred for Plaintiff's personal use and/or household expenditure (hereinafter "the Debt").

- 6. At all relevant times, Plaintiff was a "consumer" as that term is defined by 15 U.S.C. §1692a(3).
- 7. BRUMBAUGH & QUANDAHL, P.C. L.L.O., (hereinafter, "Defendant") is a law firm engaged in the collection of debt within the State of Nebraska. Defendant is incorporated in the State of Nebraska.
- 8. The principal purpose of Defendant's business is the collection of debts allegedly owed to third parties.
- 9. Defendant regularly collects, or attempts to collect, debts allegedly owed to third parties.
- 10. During the course of its efforts to collect debts allegedly owed to third parties, Defendant sends to alleged debtors bills, statements, and/or other correspondence via the mail and/or electronic mail and initiates contact with alleged debtors via various means of telecommunication, such as the telephone and facsimile.
- 11. At all relevant times, Defendant acted as a debt collector as that term is defined by 15 U.S.C. §1692a(6).
- 12. At all relevant times, Defendant acted through its duly authorized agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

#### IV. ALLEGATIONS

- 13. In or around June 2012, and on multiple occasions therein, Defendant initiated telephone calls to Plaintiff in an attempt to collect the Debt.
- 14. During the course of the aforesaid time period, on multiple occasions, Defendant left voicemail messages for Plaintiff in an attempt to collect the Debt.

- 15. During the course of the aforesaid time period, at the time Defendant left a voicemail message for Plaintiff in an attempt to collect the Debt, Defendant failed to inform Plaintiff it was a debt collector, attempting to collect a debt and that any information obtained would be used for that purpose.
- 16. During the course of the aforesaid time period, at the time Defendant left a voicemail message for Plaintiff in an attempt to collect the Debt, Defendant's duly authorized representative failed to provide Plaintiff with information relative to her individual identity.
- 17. In its attempts to collect the Debt, Defendant violated the FDCPA, 15 U.S.C. \$1692, in one or more of the following ways:
  - a. Placed a telephone call to a consumer without meaningful disclosure of the caller's identity in violation of 15 U.S.C. §1692d(6);
  - b. Failed to disclose in communications that said communication was from a debt collector and that any information obtained during the communication will be used for the purpose of collecting a debt in violation of 15 U.S.C. §1692e(11); and,
  - c. Was otherwise deceptive and failed to comply with the provisions of the FDCPA.
- 18. As a result of Defendant's violations as aforesaid, Plaintiff has suffered, and continues to suffer, personal humiliation, embarrassment, mental anguish and emotional distress.

#### V. JURY DEMAND

- 19. Plaintiff hereby demands a trial by jury on all issues so triable.
- 20. The Plaintiff, KRISTINA WHITE, by and through her attorneys, LARRY P. SMITH & ASSOCIATES, LTD., and pursuant to Nebraska Civil Rule 40.1(b), hereby respectfully requests that the trial of this matter proceed in either Omaha or Lincoln.

# VI. PRAYER FOR RELIEF

WHEREFORE, Plaintiff, KRISTINA WHITE, by and through her attorneys, respectfully prays for judgment as follows:

- a. All actual compensatory damages suffered;
- b. Statutory damages of \$1,000.00;
- c. Plaintiff's attorneys' fees and costs;
- d. Any other relief deemed appropriate by this Honorable Court.

Respectfully submitted, **KRISTINA WHITE** 

By: s/ David M. Marco
Attorney for Plaintiff

Dated: July 19, 2012

David M. Marco (Atty. No.: 6273315) LARRY P. SMITH & ASSOCIATES, LTD. 205 North Michigan Avenue, Suite 2940

Chicago, IL 60601

Telephone: (312) 546-6539 Facsimile: (888) 418-1277

E-Mail: <u>dmarco@smithlaw.us</u>